



PRIVACY POLICY

PRIVACY POLICY SUMMARY

Broncos Leagues Club is committed to ensuring that the collection of personal information from members, guests, employees and other parties will be conducted as per the provisions of the Privacy Act 1998 and will abide by the Australian Privacy Principles (APPs).

Personal Information

We will only collect personal information that is necessary for us to provide our products and services to you such as your contact information; details relating to your employment (if applicable) or your previous employment; your date of birth; proof of your identity; any sensitive personal information; emergency contact details; details required as part of your club membership or visitation; whether you participated in any activity or event organised; your opinions, statements and endorsements collected personally or via surveys and questionnaires; photographs or video footage taken at our premises, any relevant payment or billing information (including but not limited to bank account details, direct debit, credit card details, billing address, repayment information and invoice details).

Use and Disclosure

We will only use or disclose your personal information for the primary purposes for which it was collected or as consented to such as activity relating to the verification of your identity, facilitating membership and visitation requirements and the provision of our goods and services to you.

We may disclose your personal information to other organisations and/or parties only in relation to the goods or services we provide to you or for a purpose permitted by this privacy policy. We take such steps as are reasonable to ensure that these organisations and/or parties are aware of the provisions of this privacy policy in relation to your personal information.

Direct Marketing

You expressly consent to us using your personal information, including any email address you give to us, to provide you with information and to tell you about our products, services or events or any other direct marketing activity (including third party products, services, and events)



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(Direct Marketing Communications) which we consider may be of interest to you.

If at any time, you do not wish to receive any further Direct Marketing Communications from us, or others you may ask us not to send you any further information. You may do this at any time by using the “unsubscribe” facility included in the email or by contacting us.

Cross Border information

Any personal information that you provide to us may be transferred to, and stored at, a destination outside Australia, including but not limited to New Zealand, the United Kingdom, Singapore, Hong Kong and India where we may utilise overseas data and website hosting facilities or have entered into contractual arrangements with third party service providers to assist us with providing our goods and services to you. Personal information may also be processed by staff or by other third parties operating outside Australia who work for us or for one of our suppliers, agents, partners or related companies.

Data Quality, Security, Access and Correction of Information

We have taken steps to help ensure your personal information is safe and that the personal information we collect, use or disclose is accurate, complete and up to date, however, the accuracy of personal information depends largely on the information you provide to us and recommend that you advise us of any errors in your information and update us of any changes to your personal information.

You are entitled to have access to any personal information relating to you which we possess, except in some exceptional circumstances provided by law (e.g. secrecy provisions under the Anti Money Laundering and Counter Terrorism Financing Laws). You are also entitled to edit and correct such information if the information is inaccurate, out of date, incomplete, irrelevant or misleading.

Consent

You are agreeing to the terms of this privacy policy if you visit the club, use our website or by accepting the terms of one of our terms and conditions (relating to a product or service offer) which refer to this privacy policy.



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Complaint Resolution

If you have any concerns or complaints about the manner in which we have collected, used or disclosed and stored your personal information contact:

Joe Kelly
Chief Executive Officer

Phone: (07) 3858 9000
Email: joekelly@broncosclub.com.au
Post: Broncos Leagues Club
98 Fulcher Road
RED HILL QLD 4059

Other Information

- Full Privacy Policy can be viewed on our website – www.broncosclub.com.au or a copy can be obtained via the Club's Reception.
- To update your information call Broncos Leagues Club on (07) 3858 9000 or email info@broncosleagues.com.au or in person via Reception.
- To view your information visit the Club's Reception for assistance.

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